

WARRANTY: Source Direct warrants the specific products listed below (the “Products”) will be free from defects in material or workmanship which would render them unserviceable or unfit for their normal, recommended use, during the warranty period indicated below (the “Warranty Period”). Upon inspection by a Source Direct authorized representative, Source Direct will repair or exchange, at its sole discretion, any Product found to be defective in material or workmanship and covered by this warranty. Exchange of a Product is limited to supplying a replacement Product of comparable size and style, and does not include any cost of removal or installation of the original or replacement Product. This warranty is subject to the exclusions listed herein and requires strict compliance with all storage and handling guidelines for the Product, and proper installation of the Product.

Warranty Period:

Two (2) Year

Products:

Interior Sliding Glass Door

EXCLUSIONS: This warranty does not cover cosmetic damage or damage due to accident, freezing, earthquakes, fire, floods, or other acts of nature, improper installation, improper protection, improper maintenance, misuse, abuse, negligence, or modification of any portion of a Product. Source Direct specifically disclaims any warranties not specifically set forth herein. Source Direct does not install any Product, and is not liable for any damages related to the installation of a Product or any other materials. In no instance will Source Direct be liable for any consequential or indirect damages, whether related to the Product or otherwise. In all instances, any damages assessed against Source Direct are limited to the amount paid for the Product. The purchaser agrees by use of the Product that the obligations of Source Direct are limited to those only specifically set forth herein, and that no other obligations, expressed or implied, are assumed by Source Direct.

CLAIMS PROCEDURE:

To obtain warranty service or make a claim, the purchaser must give notice to Source Direct of any claim according to the guidelines herein. You can contact the Source Direct Warranty Service Center by phone 602-956-1149, or email claims@sourcedirectimports.com

MATERIAL INSPECTION GUIDELINES:

It is the purchaser’s responsibility to inspect Products upon delivery, document any damage with photographic evidence, and describe any damage on the delivery receipt. Failure to properly document damaged Products is a waiver of any claim regarding such damage. Damaged or non-conforming Products identified after delivery must be documented and set aside for inspection. Source Direct must be notified by facsimile or e-mail of any damage to Products within forty-eight (48) hours of delivery of the Products to purchaser. In the event Source Direct elects to provide replacement Products for any damaged Products, replacement Products will be shipped in the next available container being delivered to purchaser. Source Direct is not responsible for damage to Products that occurs at de-vanning, storage, or on the job site.

COVERAGE:

This Warranty applies to Purchasers of the below-described products from Source Direct Construction Imports (SDCI), and to resale of them during the full warranty term, including Transferees of the product. SDCI warrants that its products hereinafter listed, will be free from manufacturing defects which would render them unserviceable or unit for their normal, recommended use for the time periods indicated below. The warranty has a duration of (2) years. This warranty is subject to the tolerances listed and requires strict compliance with the storage, handling, and installation instructions listed within this warranty document.

Any SDCI sliding glass door system found by an authorized representative of SDCI to be defective within the meaning of this warranty, prior to installation, will, at SDCI’s option, except as provided, either be repaired, or replaced with an identical product delivered to the location or the structure without charge. If, after a reasonable number of attempts to remedy the problem, repair or replacement is not practical, SDCI will refund the purchase price of the product.

COVERAGE EXCLUSIONS:

1. Defects or damage arising from improper installation, incorrect application, lack of or improper maintenance, improper storage, shipping and handling, excessive wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized products or parts.
2. Trade related damage.
3. Glass breakage. All tempered glass products are subject to Source Direct's Tempered Glass Manufacturing Standards and Disclaimer.

HANDLING AND INSTALLATION INSTRUCTIONS FOR DOORS

1. Refer to installation directions which can be obtained from the Source Direct website or Office.

CARE AND CLEANING:

TEMPERED GLASS - General glass cleaners are approved for cleaning tempered shower glass. Cotton towels or other nonabrasive towels are recommended. Take care to not allow overspray on to adjacent surfaces. If that does occur wipe the excess off with a cotton cloth or paper towel. No abrasive cleaning solutions or abrasive pads should ever be used on glass. No vinegar based cleaners should be used on tempered glass. Overspray from vinegar and any other Acidic cleaners can also damage the metal hardware, and adjacent surfaces. Always test cleaners before use.

STAINLESS STEEL - The corrosion resistance of stainless steel hardware is largely dependent on how clean the hardware is kept. Any contamination of the surface will impair the action of the thin layer of chromium oxide which is central to the protection of stainless steel products. Regular and frequent cleaning is therefore key to preserving their appearance. For best results use a clean cloth and warm water with a mild detergent. Should any stains remain, we recommend using mild, non-scratching abrading powders such as typical household cleaners. Dilute in warm water and apply with sponges, cloths or brushes. For harsher stains, a drop of vinegar in addition may help. Always test cleaners before use.

ALUMINUM - The corrosion resistance of aluminum hardware is largely dependent on how clean the hardware is kept. Any contamination of the surface will impair the action of the surface coating which is central to the protection of aluminum products. Regular and frequent cleaning is therefore key to preserving their appearance. For best results use a clean cloth and warm water with a mild detergent. Always test cleaners before use.

Purchaser _____ Installer _____

Product Description _____

Date Delivered _____ By: _____