



## Limited Two-Year Commercial Warranty Acrylic Shower Pans and Walls

**WARRANTY:** Source Direct warrants the specific products listed below (the “Products”) will be free from defects in material or workmanship which would render them unserviceable or unfit for their normal, recommended use, during the warranty period indicated below (the “Warranty Period”). Upon inspection by a Source Direct authorized representative, Source Direct will repair or exchange, at its sole discretion, any Product found to be defective in material or workmanship and covered by this warranty. Exchange of a Product is limited to supplying a replacement Product of comparable size and style, and does not include any cost of removal or installation of the original or replacement Product. This warranty is subject to the exclusions listed herein and requires strict compliance with all storage and handling guidelines for the Product, and proper installation of the Product.

Warranty Period:  
Two (2) Year

Products:  
Acrylic Shower Pans  
Acrylic Shower Walls

**EXCLUSIONS:** This warranty does not cover cosmetic damage or damage due to accident, freezing, earthquakes, fire, floods, or other acts of nature, improper installation, improper protection, improper maintenance, misuse, abuse, negligence, or modification of any portion of a Product. Source Direct specifically disclaims any warranties not specifically set forth herein. Source Direct does not install any Product, and is not liable for any damages related to the installation of a Product or any other materials. In no instance will Source Direct be liable for any consequential or indirect damages, whether related to the Product or otherwise. In all instances, any damages assessed against Source Direct are limited to the amount paid for the Product. The purchaser agrees by use of the Product that the obligations of Source Direct are limited to those only specifically set forth herein, and that no other obligations, expressed or implied, are assumed by Source Direct.

### CLAIMS PROCEDURE

To obtain warranty service or make a claim, the purchaser must give notice to Source Direct of any claim according to the guidelines herein. You can contact the Source Direct Warranty Service Center by phone 602-956-1149, fax 602-842-7206, or email [claims@sourcedirectimports.com](mailto:claims@sourcedirectimports.com)

### MATERIAL INSPECTION GUIDELINES

It is the purchaser’s responsibility to inspect Products upon delivery, document any damage with photographic evidence, and describe any damage on the delivery receipt. Failure to properly document damaged Products is a waiver of any claim regarding such damage. Damaged or non-conforming Products identified after delivery must be documented and set aside for inspection. Source Direct must be notified by facsimile or e-mail of any damage to Products within forty-eight (48) hours of delivery of the Products to purchaser. In the event Source Direct elects to provide replacement Products for any damaged Products, replacement Products will be shipped in the next available container being delivered to purchaser. Source Direct is not responsible for damage to Products that occurs at de-vanning, storage, or on the job site.

Purchaser \_\_\_\_\_ Installer \_\_\_\_\_

Product Description \_\_\_\_\_

Date Delivered \_\_\_\_\_ By: \_\_\_\_\_

